

**FOI 1358 2023-24 – FOI Request Concerning – The Provision of Mental Health Care and Services Immediately Before and During the Covid-19 Pandemic.**

The purpose of this request is to provide Mind, the mental health charity, with information on the provision of mental health care and services immediately before and during the Covid-19 pandemic under the Freedom of Information Act 2000.

**1. Contacts by consultation medium for adults**

- a. Please provide the total number of contacts you have had with adults accessing help for their mental health, in the community and in A &E, broken down by the consultation medium. Please provide a monthly breakdown between November 2020 and June 2022. Kindly complete the spreadsheet attached, on the tab called “contacts by medium for adults”

Please see spreadsheet

- b. If possible, please provide a breakdown of the above information by ethnicity. We have included ethnicity group categories in our table on the spreadsheet. However, if you use different categories, please provide these instead.

**2. Contacts by consultation medium for children (under 18)**

- a. Please provide the total number of contacts you have had with children accessing help for their mental health in the community and in A &E broken down by consultation medium. Please provide a monthly breakdown between November 2020 and June 2022. Kindly complete the spreadsheet attached, on the tab called “contacts by medium for children”.

- b. If possible, please provide a breakdown of the above information by ethnicity. We have included ethnicity group categories in our table on the spreadsheet. However, if you use different categories, please provide these instead.

Please see spreadsheet

**3. IAPT contacts by consultation medium for adults**

- a. Please provide the number of contacts you have had with adults accessing Improving Access to Psychological Therapies (IAPT) services broken down by consultation medium. Please provide a monthly breakdown between November 2020 and June 2022. Kindly complete the spreadsheet attached, on the tab called “IAPT by medium for adults”.

- b. If possible, please provide a breakdown of the above information by ethnicity. We have included ethnicity group categories in our table on the spreadsheet. However, if you use different categories, please provide these instead.

Please see spreadsheet

#### **4. IAPT contacts by consultation medium for children (under 18)**

- a. Please provide the number of contacts you have had with children (aged under 18) accessing Improving Access to Psychological Therapies (IAPT) services broken down by consultation medium. Please provide a monthly breakdown between November 2020 and June 2022. Kindly complete the spreadsheet attached, on the tab called “IAPT by medium for children”.**
- b. If possible, please provide a breakdown of the above information by ethnicity. We have included ethnicity group categories in our table on the spreadsheet. However, if you use different categories, please provide these instead.**

Please see spreadsheet

#### **5. Types of Community Mental Health Team contacts, by team and medium.**

- a. Please provide the number of contacts you have had with patients supported by Community Mental Health Teams broken down by consultation medium and the team they were seen by. Please provide a monthly breakdown between November 2020 and June 2022. Kindly complete the spreadsheet attached, on the tab called “Types of CMHT contact”.**

Please see spreadsheet

#### **6. Depot Injections given between Jan 2020 and June 2022**

- a. Please provide the number of depot injections given to patients broken down by location. Please provide a monthly breakdown between March 2020 and June 2022. Kindly complete the spreadsheet attached, on the tab called “Depot injections given”.**
- b. If possible, please provide a breakdown of the above information by ethnicity. We have included ethnicity group categories in our table on the spreadsheet. However, if you use different categories, please provide these instead.**

Please see spreadsheet

#### **7. Alternative arrangements**

- a. If a patient could not access a remote appointment, what was the Trust’s offer to access care?**

Community, patients could come in for appt with masks etc. or attend via attend anywhere, support provided by HCA/volunteer physically taking tablet to patients home where needed

- b. If home visits or depot clinic were withdrawn for people needing depot injections, what were the alternative arrangements?**

Community, patients could come in for appt with masks etc. or attend via attend anywhere, support provided by HCA/volunteer physically taking tablet to patients home where needed

## 8. Inpatient Admissions and Discharge Numbers between January 2020 and June 2022

- a. Please set out your admission and discharge numbers between March 2020 and June 2022. Please break these down by Formal, Informal and by ethnicity. Kindly complete the spreadsheet attached, on the tab called "Inpatient admission discharge 1". We have included ethnicity group categories in our table on the spreadsheet. However, if you use different categories, please provide these instead.
- b. Please set out your admission and discharge numbers between March 2020 and June 2022. Please break these down by Formal, Informal and by age group and gender. Kindly complete the spreadsheet attached, on the tab called "Inpatient admission discharge 2". We have included ethnicity group categories in our table on the spreadsheet. However, if you use different categories, please provide these instead

Please see spreadsheet



FOI\_1358\_Disclosure.  
xlsx

## Management of Covid in Psychiatric Wards between March 2020 and June 2022

### 9. Staffing levels

- a. How many mental health staff were redeployed to covid wards or over to the general side between March 2020 and June 2022?

Solent NHS Trust did not have 'Covid Wards' as such, so we wouldn't have had any mental health staff redeployed.

- b. What proportion of shifts or what number were covered by agency staff? Please provide a monthly breakdown between March 2020 and June 2022. Kindly complete the spreadsheet on the tab called "other" in the row "Percentage of shifts covered by agency staff" and/or the row "Number of shifts covered by agency staff per month".

Solent NHS Trust did not have 'Covid Wards' as such, so we wouldn't have had any mental health staff redeployed.

- c. How much did your Trust spend on agency workers? Please provide a monthly breakdown between March 2020 and June 2022. Kindly complete the spreadsheet on the tab called "other" in the row "Amount spent on agency workers per month"

Solent NHS Trust did not have 'Covid Wards' as such, so we wouldn't have had any mental health staff redeployed.

- d. What were the reasons for any critical incidents reported between March 2020 and June 2022?

N/A - no critical incidents declared during this period

- e. **Did you shut any services in whole or in part or stop taking patients into a service or on a waiting list during lockdown. If yes, could you explain the reason that decision was taken.**

N/A

## **10. Managing Covid**

- a. **Did you have any safeguards in place to seek to prevent isolation creating further deterioration in mental health, and if so, what were they?**

Isolation guidance came from IPC - patients could have activity packs etc in their rooms and there was a member of staff in the isolation corridor that they could engage with.

- b. **When patients were in isolation for infection control purposes, where were they isolated? What access was there to bathroom and washing facilities?**

There was a designated isolation corridor - all rooms are ensuite, so they had access to facilities.

## **11. Visits to wards**

- a. **Did you change your policy to restrict visits from friends and family to patients on the wards during this time (Between March 2020 and June 2022)?**

Trust wide guidance on visitors was reviewed and updated regularly according to Public Health recommendations, local prevalence of SARS-CoV2 and local risk assessment by service lines.

- b. **Did any policies or rules for visits vary for different age groups and groups of patients?**

Yes

- c. **If visits were restricted, did you put on additional methods for patients to keep in touch with friends and family such as extra phones for the wards or setting up video calls?**

iPad were available on the ward for patients to use to contact friends and family - visits were facilitated where possible, this include the use of s17 leave outside of the unit.

- d. **If yes, what date(s) did you provide extra facilities?**

March 2020

- e. **Access to outdoors**

Patients always had access to the garden on the ward

- f. **Did you have any policies on access to outdoors/ fresh air for patients?**

Policies were unchanged as patients had access to fresh air

**g. Did these policies change during lock down, and if so please specify dates that any fresh air policies changed.**

N/A – see Q11 (f)

## **12. S17 Leave**

**a. Did you have any updated policies and procedures on s17 leave during this time? For example, was s17 leave routinely cancelled?**

s17 leave policy was reviewed in June 2021, only addition was provision for emergency s17 leave

*For example, was s17 leave routinely cancelled? This information would be held with service lines.*

<b>Contacts by Medium Adults</b>	<b>Ethnicity</b>	<b>Nov-20</b>
Face to Face	Asian or Asian British - Any other background	1
	Asian or Asian British - Bangladeshi	3
	Asian or Asian British - Indian	2
	Asian or Asian British - Pakistani	
	Black or Black British - African	2
	Black or Black British - Any other background	26
	Black or Black British - Caribbean	
	Mixed - Any other mixed background	25
	Mixed - White & Asian	3
	Mixed - White & Black African	1
	Mixed - White & Black Caribbean	
	Not Known	263
	Not Stated	359
	Other Ethnic Groups - Any Other Group	19
	Other Ethnic Groups - Chinese	3
	White - Any other background	28
	White - British	1,099
	White - Irish	
	<b>Total</b>	<b>1,834</b>
	Telephone	Asian or Asian British - Any other background
Asian or Asian British - Bangladeshi		7
Asian or Asian British - Indian		5
Asian or Asian British - Pakistani		5
Black or Black British - African		1
Black or Black British - Any other background		45
Black or Black British - Caribbean		
Mixed - Any other mixed background		13
Mixed - White & Asian		8
Mixed - White & Black African		2
Mixed - White & Black Caribbean		1
Not Known		395
Not Stated		804
Other Ethnic Groups - Any Other Group		48
Other Ethnic Groups - Chinese		5
White - Any other background		35
White - British		1,735
White - Irish		
<b>Total</b>		<b>3,115</b>
		Asian or Asian British - Any other background
	Asian or Asian British - Bangladeshi	
	Asian or Asian British - Indian	
	Asian or Asian British - Pakistani	
	Black or Black British - African	
	Black or Black British - Any other background	
	Black or Black British - Caribbean	
	Mixed - Any other mixed background	
	Mixed - White & Asian	
	Mixed - White & Black African	
	Mixed - White & Black Caribbean	

Telemedicine Web Camera	Not Known	
	Not Stated	
	Other Ethnic Groups - Any Other Group	
	Other Ethnic Groups - Chinese	
	White - Any other background	
	White - British	
	White - Irish	
	Total	
Talk Type	Asian or Asian British - Any other background	
	Asian or Asian British - Bangladeshi	
	Asian or Asian British - Indian	
	Asian or Asian British - Pakistani	
	Black or Black British - African	
	Black or Black British - Any other background	
	Black or Black British - Caribbean	
	Mixed - Any other mixed background	
	Mixed - White & Asian	
	Mixed - White & Black African	
	Mixed - White & Black Caribbean	
	Not Known	
	Not Stated	
	Other Ethnic Groups - Any Other Group	
	Other Ethnic Groups - Chinese	
	White - Any other background	
	White - British	
	White - Irish	
	Total	
	Email	Asian or Asian British - Any other background
Asian or Asian British - Bangladeshi		
Asian or Asian British - Indian		
Asian or Asian British - Pakistani		
Black or Black British - African		
Black or Black British - Any other background		
Black or Black British - Caribbean		
Mixed - Any other mixed background		
Mixed - White & Asian		
Mixed - White & Black African		
Mixed - White & Black Caribbean		
Not Known		
Not Stated		
Other Ethnic Groups - Any Other Group		
Other Ethnic Groups - Chinese		
White - Any other background		
White - British		
White - Irish		
Total		
		Asian or Asian British - Any other background
	Asian or Asian British - Bangladeshi	
	Asian or Asian British - Indian	
	Asian or Asian British - Pakistani	

Text	Black or Black British - African	
	Black or Black British - Any other background	
	Black or Black British - Caribbean	
	Mixed - Any other mixed background	
	Mixed - White & Asian	
	Mixed - White & Black African	
	Mixed - White & Black Caribbean	
	Not Known	
	Not Stated	
	Other Ethnic Groups - Any Other Group	
	Other Ethnic Groups - Chinese	
	White - Any other background	
	White - British	
	White - Irish	
	Total	
Other	Asian or Asian British - Any other background	
	Asian or Asian British - Bangladeshi	
	Asian or Asian British - Indian	
	Asian or Asian British - Pakistani	
	Black or Black British - African	
	Black or Black British - Any other background	2
	Black or Black British - Caribbean	
	Mixed - Any other mixed background	
	Mixed - White & Asian	
	Mixed - White & Black African	
	Mixed - White & Black Caribbean	
	Not Known	13
	Not Stated	16
	Other Ethnic Groups - Any Other Group	3
	Other Ethnic Groups - Chinese	
	White - Any other background	
	White - British	51
	White - Irish	
Total	85	
	Asian or Asian British - Any other background	
	Asian or Asian British - Bangladeshi	
	Asian or Asian British - Indian	
	Asian or Asian British - Pakistani	
	Black or Black British - African	
	Black or Black British - Any other background	
	Black or Black British - Caribbean	
	Mixed - Any other mixed background	
	Mixed - White & Asian	
	Mixed - White & Black African	
	Mixed - White & Black Caribbean	
	Not Known	
	Not Stated	
	Other Ethnic Groups - Any Other Group	
	Other Ethnic Groups - Chinese	
White - Any other background		



Missing	White - British	
	White - Irish	
	Total	
All Contacts	Asian or Asian British - Any other background	
	Asian or Asian British - Bangladeshi	
	Asian or Asian British - Indian	
	Asian or Asian British - Pakistani	
	Black or Black British - African	
	Black or Black British - Any other background	
	Black or Black British - Caribbean	
	Mixed - Any other mixed background	
	Mixed - White & Asian	
	Mixed - White & Black African	
	Mixed - White & Black Caribbean	
	Not Known	
	Not Stated	
	Other Ethnic Groups - Any Other Group	
	Other Ethnic Groups - Chinese	
	White - Any other background	
	White - British	
	White - Irish	
	Total	

























