

## FOI\_1573\_2023-24 – FOI Request concerning Portsmouth Mental Health Hub

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1. **How was this service implemented? What were the different steps? Which organisation from outside participated?**

Please see power point slides



PowerPoint\_Presentation.pptx

2. **How many people are currently working for the Hub? Is it divided in different departments? Is there a hierarchy and if so what is it?**

There are 6 WTE band 4 Mental health facilitators, 2 WTE band 6 nurse and 1 WTE band 7 clinical manager. We have recently added additional roles working with 3 of the PCN's in Portsmouth and have 5 WTE band 5 Enhanced Mental health Facilitators primary care. These posts sit in the GP practices as an extension of the hub.

3. **Do you have requirements/ restrictions at a local or national level (legal, economical...) that could impact or influence your mission?**

NHS England Community Mental Health framework  
NHS Long Term Plan

4. **During this first year, have you been able to see some signs or evidence (statistics...) that the project is working, that it's effective? Do you have people that call more than once or regularly?**

See power point slides.

460 repeat calls. Which is a 18.35% of calls are numbers who have already called.

5. **How many other organisations/ services are you working with?**

Approximately 25 – including VCSE's, Portsmouth University, other Solent trust teams and local community groups. Some have direct referral access, some have communication and links. We use the Hive for up to date information about available service to support the Portsmouth population.

6. **Do you have projects, improvements, or things you would like to develop for this new year or in the future?**

See power point slides