

FOI_1522_2023-24 – FOI Request concerning Patient Portal Supplier

1. Does your trust have a 'Patient Portal / patient engagement platform / Personal Health Record'? If yes:

a) Who is the current provider?

Solent's Sexual Health Services have a patient portal / personal health record system. The current provider is iTS Computing Ltd, who sub contract to Inform Health Limited. TPP – System One - Clinical patient system used by Community and Mental Health services across the Trust.

b) What is the name of the current solution?

Sexual Health Public Health Records
TPP for Community and Mental Health

c) What is the start and end date of the contract?

iTS Computing – 01 October 2017 – 31 March 2025
TPP SystemOne – July 2025 with option for 5 year extension

d) Is there a break clause, if so, when?

iTS Computing - No
TPP System One - No

2. If no:

a) Are you planning to procure a 'Patient Portal / patient engagement platform / Personal Health Record'?

iTS Computing – Yet to be confirmed, will be reviewed in 2024/25.
TPP System One – This hasn't been decided yet.

b) If yes, when are you looking to go out to market and by what route?

This hasn't been decided yet.

c) What is the expected term of the contract?

n/a