

FOI_1362_2023-24 – FOI Request - Enterprise Application

1. The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

a. Enterprise Resource Planning Software Solution (ERP):

b. Primary Customer Relationship Management Solution (CRM):

c. Primary Human Resources (HR) and Payroll Software Solution:

d. The organisation's primary corporate Finance Software Solution:

<https://www.solent.nhs.uk/about-us/trust-information/publication-scheme/lists-and-registers/>

2. Name of Supplier: Can you please provide me with the software provider for each contract?

a. Enterprise Resource Planning Software Solution (ERP):

Solent do not have resource planning solutions.

b. Primary Customer Relationship Management Solution (CRM):

Solent do not use a CRM.

c. Primary Human Resources (HR) and Payroll Software Solution:

Our payroll is outsourced to NHS Shared Business Services

d. The organisation's primary corporate Finance Software Solution:

Outsourced to NHS Shared Business Services, primary solution version 12.

3. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name

a. Enterprise Resource Planning Software Solution (ERP):

N/A

b. Primary Customer Relationship Management Solution (CRM):

N/A

c. Primary Human Resources (HR) and Payroll Software Solution:

Oracle V12

d. The organisation's primary corporate Finance Software Solution:

Oracle V12

4. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included

NHS SBS Finance/Payroll

5. Number of Users/Licenses: What is the total number of user/licenses for this contract?

N/A

6. Annual Spend: What is the annual average spend for each contract

a. Enterprise Resource Planning Software Solution (ERP):

N/A

b. Primary Customer Relationship Management Solution (CRM):

N/A

c. Primary Human Resources (HR) and Payroll Software Solution:

£181,839.00

d. The organisation's primary corporate Finance Software Solution:

£164,511.00

7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.

7 Years

8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY

01/04/2022

9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY

31/03/2029

10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY

12 Months

11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

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