

**FOI\_1259\_2023-24 – FOI Request Concerning – Complaints and Claims**

---

**1. How many complaints has the trust received from July 2022 to July 2023?**

157

**2. How many of these complaints are related to poor or substandard care?**

45

**3. How many medical negligence claims were lodged against the trust in the same period?**

1

**4. How much compensation has the trust paid out in medical negligence claims in the past 12 months irrespective of when the claim was made?**

£218,104.30