

FOI_1194_2023-24 – FOI Request Concerning – NHS Charging of Overseas Visitors

Due to the nature of the services we provide, the volume of overseas visitors we treat who are not eligible for free treatment is extremely low, and some of the Trust's services are exempt from charging. We do not currently routinely charge patients classified as overseas visitors, migrants or former UK residents for NHS healthcare treatment

- 1) As per the trusts application of the 'charging policy' for each financial year from 2015-2023 please provide the total number of and the total value of:**
 - (a) Invoices generated**
 - (b) Payments received**
 - (c) Credit notes issued after a patient has been invoiced for care and later found to be eligible for free treatment**
 - (d) Invoices written off for accounting purposes due to a patient being considered destitute**
 - (e) Debts passed onto debt collection agencies for recovery due to non-payment.**
- 2) For each of the above requests from 1a to 1e inclusive, please provide a breakdown by speciality, department, or similar categorisation**
 - (a) Please provide a breakdown by speciality, department, or similar categorisation of (i) the number of patients currently on a repayment plan with the trust for debt incurred under the charging policy and (ii) a breakdown by value of repayment - For example, the number of patients paying £1/month, £5/month, £10/month, etc. (see appendix 1 for example formatting).**
 - (b) Please also provide the number of patients who entered a new payment plan with the trust, for each financial year from 2015-2023.**
- 3) Please share any formal or informal criteria, policies, procedures, or similar the trust currently uses or has used from 2015 - 2023 to determine how:**
 - (a) A patient's debt is managed**
 - (b) The trust agrees upon the value of a patient's monthly repayment plan.**
- 4) For each financial year from 2015-2023, please provide the total number of patients whose information has been shared with the Home Office in relation to a debt:**
 - (a) Greater than £500 owed for more than 2 months**
 - (b) Greater than £500 owed for less than 2 months**

(c) Less than £500