

FOI_1142_2023-24 – FOI Request Concerning – LAN

Support and Maintenance- e.g. switches, router, software etc, managed- If this includes services than just LAN.

1. Contract Type: Managed or Maintenance

Managed

2. Existing Supplier: Who is the current supplier?

Exponential-e

3. Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier, please split the annual averages spent for each supplier.

The contract has not yet been in place long enough to calculate an average spend. The contract also has elements that are subject to volume changes. The contract would need to be in place at least a couple of years to be able to provide this figure.

4. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

6000

5. Number of Sites: The number of sites, where equipment is supported by each contract.

27

6. Hardware Brand: What is the hardware brand of the LAN equipment?

CISCO

7. Contract Description: Please provide me with a brief description of the overall contract.

Fully Managed Service

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

3+1+1

9. Contract Expiry Date: When does the contract expire?

July 2025 (+1 +1 options thereafter)

10. Contract Review Date: When will the organisation be planning to review the contract?

Continuous Review throughout the Term due to IT services being subject to continuous change - but a more holistic review probably towards end of Year 2/beginning of Year 3

11. Responsible Officer: Contact details including name, job title, contact number and email address?

Depends what aspect of responsibility is being referred to – initial contact would be through the below:

- Procurement – Sue Wareham, Head of Strategic Procurement, sue.wareham1@solent.nhs.uk 02381030348
- Operational – Dawn Day, Head of ICT Services, dawn.day@solent.nhs.uk
• 07789 747269
- Commercial – Gail Johnston, Specialist IT Contracts Manager and Commercial Lead, 07963471393