

## **FOI\_0687\_21/22 – FOI Request Concerning – Telecom Networks**

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All or some of the information provided previously has expired, I require an update on the questions below.

### **Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)**

1. **Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.**

BT, CGI

2. **Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers.**

BT – Rolling contracts different lines with different end dates or renewals  
CGI – part of ongoing 3<sup>rd</sup> party contact

3. **Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.**

BT - Rolling contracts different lines with different end dates or renewals  
CGI - Q3 2022

4. **Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP.**

BT – Analogue, ISDN, PSTN  
CGI – SIP, VOIP

5. **Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN**

BT – There is a current project to close un-used lines all lines are in review.  
CGI - part of ongoing 3<sup>rd</sup> party contact

### **Contract 2 - Incoming and Outgoing of call service**

6. **Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?**

BT, but across third parties too, so not reviewed for Solent only. In process of decommissioning lines, so information on current status not available.



- 7. Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.

Rolling contracts different lines with different end dates or renewals

- 8. Minutes Landline Monthly Spend-** Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.

BT – 13k average

CGI - part of ongoing 3<sup>rd</sup> party contact

- 9. Minute's Landlines Contract Duration-** the number of years the contract is for each provider, please also include any contract extensions.

BT - There is a current project to close un-used lines all lines are in review.

CGI - Q3 2022

- 10. Number of Extensions-** Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

BT - There is a current project to close un-used lines all lines are in review.

CGI - Q3 2022

**Contract 3 - The organisation's broadband provider**

- 11. Broadband Provider-** Supplier's name if there is not information available, please can you provide further insight into why?

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- 12. Broadband Renewal Date-** please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

CGI - part of ongoing 3<sup>rd</sup> party contact

- 13. Broadband Annual Average Spend-** Annual average spend for each broadband provider. An estimate or average is acceptable.

CGI - part of ongoing 3<sup>rd</sup> party contact

**Contract 4 - Contracts relating to Wide Area Network [WAN] services (this could also include HSCN network services)**

- 14. WAN Provider-** please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?

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- 15. WAN Contract Renewal Date-** please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

CGI - part of ongoing 3<sup>rd</sup> party contact

- 16. Contract Description:** Please can you provide me with a brief description for each contract

CGI - part of ongoing 3<sup>rd</sup> party contact

- 17. The number of sites:** Please state the number of sites the WAN covers. Approx. will do.

Approx 50

- 18. WAN Annual Average Spend-** Annual average spend for each WAN provider. An estimate or average is acceptable.

CGI - part of ongoing 3<sup>rd</sup> party contact

- 19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.**

NHS procurement exercise in 2013

- 20. Internal Contact:** please can you send me their full contact details including contact number and email and job title for all the contracts above.

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