

FOI_1052_2022-23 – FOI Request Concerning – Telecom Networks

Contract 1

- 1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.**
Teams, Mitel.
- 2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers** Mitel (not renewing), Teams March 24.
- 3. Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.**
Mitel N/A, Teams part of national NHS agreement.
- 4. Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP –**
Both SIP lines.
- 5. Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN –**
Solent manages the BT contract and CGI manage the Virgin Media contract, so we are unable to answer this due to the split of suppliers across multiple sites.

Contract 2

- 1. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?**
N/A, analogue lines only used for emergency systems such as lifts.
- 2. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.**
N/A, analogue lines only used for emergency systems such as lifts.
- 3. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.**
SIP is hosted by current outsourced IT provider so unable to provide.

- 4. Minute's Landlines Contract Duration-** the number of years the contract is for each provider, please also include any contract extensions.

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- 5. Number of Extensions-** Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

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Contract 3

- 1. Broadband Provider-** Supplier's name if there is not information available, please can you provide further insight into why?

BT

- 2. Broadband Renewal Date-** please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

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- 3. Broadband Annual Average Spend-** Annual average spend for each broadband provider. An estimate or average is acceptable.

£60,000 per annum.

Contract 4

- 1. WAN Provider-** please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?

BT

- 2. WAN Contract Renewal Date-** please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

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- 3. Contract Description:** Please can you provide me with a brief description for each contract

HSCN lines to be provided across Solent owned sites.

- 4. The number of sites:** Please state the number of sites the WAN covers. Approx. will do.

26 Circa

5. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

£17 thousand per month

6. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

BT Openreach and was procured through the HSCN Framework (RM3808, Networks Services 2) in 2020.

7. Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

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