

FOI_0991_2022-23 – FOI Request Concerning – Digital Dictation Software

Do you use any digital dictation software within your trust?

If yes:

1. Which provider do you use? (please provide supplier and system names)

Olympus & Lexicon Olympus Transcription Software & Lexacom Healthcare

2. How many users / licences do you currently have and what is your yearly spend? as

We would not know the figure as we don't hold all licences.

3. Please split spend by fixed annual licence fee vs any volume-based usage fees if possible

Services procure their own.

4. How long have you been with this provider? What was the date of your most recent contract and when does this expire? Who was your previous provider?

Multiple dates as installed per individual need. No contracts have been awarded, only the purchases of license and / or software

If no:

1. Do you use any analogue solutions (eg. Dictaphone)?

2. What solutions do you use and who provides those?

3. What is your approximate yearly spend on these solutions?

4. Do you use any speech recognition software within your trust?

If yes:

1. Which provider do you use? (please provide supplier and system names)

2. How many users / licences do you currently have and what is your yearly spend?

3. Please split spend by fixed annual licence fee vs any volume-based usage fees if possible

4. How long have you been with this provider? What was the date of your most recent contract and when does this expire? Who was your previous provider?

5. Do you use any outsourced transcription services within your trust?



Yes

If yes:

1. Which provider do you use?

Dragon

2. How many users / licences do you currently have and what is your annual spend and volume usage (eg. lines per year)?

As a Trust would not know the figure as we don't hold all licences.

3. Please split spend by fixed annual fee vs any volume-based usage fees is possible (eg. spend on lines per year)

services procure their own.

4. How long have you been with this provider? What was the date of your most recent contract and when does this expire? Who was your previous provider?

Multiple dates as installed per individual need. No contracts have been awarded, only the purchases of license and / or software

If no:

1. Do you do transcription in-house?

No

2. If so who does this? (ie. the clinician, admin staff, IT team etc.)

N/A