FOI_0945_2022-23 – FOI Request Concerning – Trust Software

1. **Which software, if any, does the Trust use to process the following information requests:**

   FOI requests – N/A – inhouse software
   EIR requests – N/A – inhouse software
   DSAR requests – N/A – inhouse software
   Complaints – Ulysses
   Compliments – Ulysses
   Processing or management of Safeguarding cases – SystmOne (TPP) and MASH

2. **Who provides this software?**

   Please see answers above.

3. **What does it cost the Trust annually?**

   The information being requested has been made publicly available and in accordance with S21 a copy of this information can be found – Lists and registers | Solent