

## FOI\_0804\_2022-23 – FOI Request Concerning – Enterprise Application

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### A. Enterprise Resource Planning Software Solution (ERP):

1. **Name of Supplier: Can you please provide me with the software provider for each contract?**

Allocate Software Limited

2. **The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier's name again please provide me with the actual software name.**

Not known

3. **Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.**

**Please also list the software modules included in these contracts.**

E-rostering support functions including Consultant and AHP Job plans, medical appraisals and GP locum data

4. **Number of Users/Licenses: What is the total number of user/licenses for this contract?**

Based on 1,260 users across the various support functions

5. **Annual Spend: What is the annual average spend for each contract?**

From the last two invoices, the average cost is £117,832.00

6. **Contract Duration: What is the duration of the contract please include any available extensions within the contract.**

3 Years with no extensions

7. **Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

01/09/2020

8. **Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

31/08/2023

9. **Contract Review Date:** What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

The contract will be reviewed regularly and 6 months before planned expiry

10. **Contact Details:** I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Commercial Team, [Commercial@solent.nhs.uk](mailto:Commercial@solent.nhs.uk)  
Telephone 0300 123 3920

**B. Primary Customer Relationship Management Solution (CRM):**

*For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.*

Solent does not have a CRM system. Therefore, the questions below are not applicable

1. **Name of Supplier:** Can you please provide me with the software provider for each contract?
2. **The brand of the software:** Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
3. **Description of the contract:** Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included. Please also list the software modules included in these contracts.
4. **Number of Users/Licenses:** What is the total number of user/licenses for this contract?
5. **Annual Spend:** What is the annual average spend for each contract?
6. **Contract Duration:** What is the duration of the contract please include any available extensions within the contract.
7. **Contract Start Date:** What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
8. **Contract Expiry:** What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
9. **Contract Review Date:** What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.
10. **Contact Details:** I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

**C. Primary Human Resources (HR) and Payroll Software Solution:**

*For example, iTrent, ResourceLink, HealthRoster; software of this nature.*

1. **Name of Supplier:** Can you please provide me with the software provider for each contract?

Allocate Software Limited  
NHS Shared Business Services (SBS)

- 2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.**

Both - Not known

- 3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included. Please also list the software modules included in these contracts.**

Allocate for the provision of HealthRoster, Bank Staff, Employee Online, ESR, Roster Perform and E-Expenses  
SBS for the provision of payroll and pensions.

- 4. Number of Users/Licenses: What is the total number of user/licenses for this contract?**

Allocate – based on 4000 users  
SBS – based on the volume of transactions.

- 5. Annual Spend: What is the annual average spend for each contract?**

NHS Shared Business Services (SBS): The last two years average spend for Employee Services is £193,193.00  
For Allocate Software Limited, the last two years average spend for message service was £20,850.00

- 6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.**

Allocate - 3 years plus 12 months extensions  
SBS - 7 years with 2 x 12 month extensions

- 7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

Allocate - 01/01/2020  
SBS - 01/04/2022

- 8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

Allocate - 31/01/2023  
SBS - 31/03/2029

- 9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.**

Allocate - Contract will be reviewed regularly and 6 months before planned expiry  
SBS - Contract will be reviewed regularly and at least 12 months before planned expiry

**10. Contact Details:** I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

Commercial Team, [Commercial@solent.nhs.uk](mailto:Commercial@solent.nhs.uk)  
Telephone 0300 123 3920

**D. The organisation's primary corporate Finance Software Solution:**  
*For example, Agresso, Integra, Sapphire Systems; software of this nature.*

**1. Name of Supplier:** Can you please provide me with the software provider for each contract?

NHS Shared Business Services (SBS)

**2. The brand of the software:** Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

Oracle

**3. Description of the contract:** Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included. Please also list the software modules included in these contracts.

Finance and accounting including fixed assets and lease accountancy and VAT advisory services.

**4. Number of Users/Licenses:** What is the total number of user/licenses for this contract?

Volume is based on the number of transactions.

**5. Annual Spend:** What is the annual average spend for each contract?

FY20/21 & FY21/22 average spend for Finance and Accounting is £188,736.00

**6. Contract Duration:** What is the duration of the contract please include any available extensions within the contract.

SBS - 7 years with 2 x 12 month extensions

**7. Contract Start Date:** What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

01/04/2022

**8. Contract Expiry:** What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

31/03/2029

**9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.**

SBS - Contract will be reviewed regularly and at least 12 months before the planned expiry

**10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).**

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