

FOI_172_20/21 – FOI request concerning - Digital Dictation, Speech Recognition, Outsourced Transcription, Telehealth and Health Information Systems

I confirm that we hold the information as below.

Digital Dictation

- 1) Do you use Digital Dictation? If yes, could you please answer the following questions:
Yes
- a) Name of the supplier & product: Olympus & Lexacom (Olympus Transcription Software & Lexacom Healthcare)
 - b) What procurement method (if any) was used to obtain this system i.e. what framework: Multiple methods as Installed per individual need
 - c) The contract start date: Multiple dates as Installed per individual need
 - d) The contract end date: Multiple dates as Installed per individual need
 - e) Total contract value: we have an annual maintenance with Lexacom of £1290 per year
 - f) Is the product integrated with PAS or EPR: Lexacom integrates with TPP Systemone
 - g) What is the name and position of the key internal stakeholder for this service: There isn't a key stakeholder, multiple installations used throughout the Trust
 - h) What would you like to see in this product that is currently not being delivered: Unsure of the answer, each service/person who uses these uses them differently dependant on their needs.

Speech Recognition

- 2) Do you use Speech Recognition? If yes, could you please answer the following questions: Yes
- a) Name of the supplier & product: Lexacom Healthcare
 - b) What procurement method (if any) was used to obtain this system i.e. what framework: Multiple methods as Installed per individual need
 - c) The contract start date: N/A
 - d) The contract end date: N/A
 - e) Total contract value: N/A
 - f) Is the product integrated with PAS or EPR: It integrates with TPP Systemone
 - g) What is the name and position of the key internal stakeholder for this service: There isn't a key internal stakeholder
 - h) What would you like to see in this product that is currently not being delivered: Voice recognition software isn't accurate with medical terminology

Outsourced Transcription

- 3) Do you use Outsourced Transcription? If yes, could you please answer the following questions: No

Telehealth

- 4) Do you use Telehealth? If yes, could you please answer the following questions: Yes
- a) Name of the supplier & product: WHZAN Digital Health, Blue Box
 - b) What procurement method (if any) was used to obtain this system i.e. what framework: Paid for as per service need, no contract set up
 - c) The contract start date: N/A

- d) The contract end date: N/A
- e) Total contract value: N/A
- f) Is the product integrated with PAS or EPR: No
- g) What is the name and position of the key internal stakeholder for this service: Lauren Riddle – Digital Improvement and Transformation lead

Health Information Systems

- 5) What suppliers do you use for the following?
 - a) PAS (Patient Administration System) - TPP SystemOne
 - b) EPR (Electronic Patient Record) - TPP SystemOne, Inform and R4.
 - c) eDMS (Electronic Document Management System) - TPP SystemOne
 - d) RIS (Radiology Information System) – N/A
 - e) Outward mailing service provider – N/A