FOI_51_20/21 – FOI request concerning - Application/Software Development, Websites, Technical innovation

I confirm that we hold the information as below.

It would be helpful if you were to provide any brief notes which might be necessary to understand the context of the information provided

1. **Does your Trust have teams/departments that handle any of the following: Application/Software Development, Websites, Technical innovation? Yes/No, If Yes please name these teams/departments:**

    Website: Yes, the Communications team are responsible for all websites and microsites related to Solent NHS Trust. The team work together with third-party agencies to build and design websites. They work with relevant clinical and non-clinical staff to maintain these sites in order to ensure correct and relevant information is provided for services users and members of the public.

    Apps / Software Development / Technical Innovation: Yes ICT

2. **How many members are in these teams/departments? And what roles are the teams/departments made up of?**

Communications Team:	**ICT Team**
Head of Communications	IT Director
Press Manager – Portsmouth	Head of ICT Service Delivery
Press Manager – Southampton	Service Engagement Manager
Communications Manager	Programme Office Manager
Digital Communications Lead	Service Engagement Officer x 2
Content Officer	Project Manager x 4
Communications Community	Technical Design Authority x 2
Engagement Officer	SharePoint lead
Communications Assistant	Project Officer
Bank Administrator	Project Support
	Operational Support x 2
	Mobiles administration

3. **What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0**

    N/A

4. **Are the developments of the teams/departments open source? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

    N/A

5. **What software methodology do the teams/departments use?**

    N/A

6. **Do the teams/departments develop front facing service user websites/apps? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

    Website: We work alongside third-party agencies, including web developers and designers, to create our front facing service user websites.

    Apps / Software Development / Technical Innovation: N/A

7. **Do the teams/departments work with clinical staff to formulate any innovative ideas they may have? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

    Yes – Business engagement team

8. **Have the teams/departments ever gone for external tenders for healthcare system developments? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

    Website: Yes, we work with focus groups which include both clinical and non-clinical staff, as well as service users when building and developing our websites and microsites

9. **Have the teams/departments ever done developments for other trusts/external entities? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

    No

10. **Have the teams/departments ever sold a development it has produced commercially? Yes/No, If Yes, please give any details you may be able to disclose regarding this.**

    No

11. **Have the teams/departments ever attempted to secure an innovation grant? Yes/No If Yes, please give any details you may be able to disclose regarding this.**

    Apps / Software Development / Technical Innovation: Yes – we were in the process for applying for a digital innovation fund, but as it was not formally announced, we are unable to provide details. The fund has not progressed post Covid-19.

12. **Were the teams/departments used during the COVID-19 crisis? Yes/No If Yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used?**

    Website: The Communications team have played a key role during the COVID-19 crisis in proving updates and information to all internal and external stakeholders**.**

    Apps / Software Development / Technical Innovation: Yes to support business change

13. **Does your service provide mental health services? Yes/No If Yes, have the teams/departments been involved in developing these digitally/online?**

   Website: Yes, Solent NHS Trust provides mental health services in Portsmouth. The Communications team continue to work closely with all services to further develop their online presence. This includes via websites and social media**.**

   Apps / Software Development / Technical Innovation: Yes

14. **Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer? Yes/No, please give any details you may be able to disclose regarding this.**

   Yes